



ULTRATECH
INTERNATIONAL, INC.

Warranty Information: Non-Rotationally Molded Products

ULTRATECH GENERAL WARRANTY INFORMATION

UltraTech warrants that its products are free of defects upon delivery, notwithstanding damage from shipment. Upon receipt of the product, if the product is not in working order or does not exhibit good workmanship, UltraTech will, at its discretion, repair or replace the product at no charge.

THE HIGHEST QUALITY PRODUCTS IN THE INDUSTRY

UltraTech's General Warranty shown above is a "good workmanship upon receipt" standard warranty. We manufacture the world's finest environmental compliance products but because of the nature of our products and how they can be used (or misused) it is not realistic for us to provide a warranty for a certain term (90 day, 1-year, etc.). The products can be used with incompatible chemicals, overloaded with too much weight or misloaded (not uniformly distributed), stored improperly or used for purposes that they were not intended for. It is for these reasons that we do not offer a longer warranty.

EXCEPTIONS

Chemically-based advanced technology products (e.g. - Aveho, EverShield, Gentoo, Ultra-S3 and Ever Dry) are not covered by this warranty. Because of the typical applications and nature of these products, it is not practical to offer such a warranty. Any issues will be addressed on a case-by-case basis. Please contact us for more information.

ULTRATECH STANDS BEHIND ITS PRODUCTS

UltraTech is committed to doing the right things for its distributors and their customers. In almost all cases, after the warranty is no longer in effect, UltraTech will replace product, repair product or refund money when it was truly a product problem that was due to manufacture or design. Even if it is not UltraTech's fault, we still do our best to work it out with the customer so they are satisfied and feel that they have been treated fairly. Fortunately, UltraTech rarely has problems with its products so it can be more flexible when an issue does arise.

The General Warranty is still what UltraTech honors and guarantees, but we did want to share with you the practical manner in which UltraTech tends to address product issues and any customer dissatisfaction that may arise.